



HONG KONG RETAIL MANAGEMENT ASSOCIATION

7/F., First Commercial Building, 33-35 Leighton Road, Causeway Bay, Hong Kong.

Tel: 2866 8311

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Website: www.hkrma.org

2014 SERVICE RETAILERS OF THE YEAR - GRAND AWARD

LALIQUE

CATEGORY AWARD



ANTEPRIMA WIRE&AG

Belle



Calvin Klein Jeans

CHINESE ARTS & CRAFTS 中藝
厚德·尊貴·傳承·至臻



La Colline Swiss Riviera Beauty Treatment

LADURÉE Paris

LALIQUE



SOLVIL ET TITUS

GREAT PROGRESS AWARD



2014 SERVICE & COURTESY AWARD WINNERS



HKT

Calvin Klein Jeans



Sasa making life beautiful



le saunda

SHISEIDO



LENSCRAFTERS

ANTEPRIMA



MARKS & SPENCER LONDON



apm



DATE: March 3, 2015

MEMORANDUM TO: Members of the Hong Kong Retail Management Association and Fellow Retailers

SUBJECT: **[UPDATED] Service & Courtesy Award – 30th Anniversary Celebration Party**

To share the joy of the 30th Anniversary of Service & Courtesy Award, we are going to organize a celebration party on 25 March 2015 at the Assembly Hall of YMCA Hong Kong. We cordially invite you to join the party.

Service & Courtesy Award – 30th Anniversary Celebration Party

Date :	25 March 2015 (Wednesday)
Venue :	Assembly Hall, 4/F, North Tower, YMCA Hong Kong, 41 Salisbury Road, Tsim Sha Tsui
Time :	3:00pm – 5:00pm (Ceremony Starts at 3:30pm)
Target :	<ul style="list-style-type: none"> ● Companies who have participated in the Award ● Past participants and winners of the Award ● Trainers of the participating companies
Fee :	<ul style="list-style-type: none"> ● \$100 / person ➔ Each participating company can enjoy one FREE seat ● FREE for S&C Award past winners ➔ e.g. individual award / team award / top 10% winners (please provide a photo with award trophy or certificate)
Enquiry	● Ms. Anita Lim (2179 9409 snc@hkrma.org)

Remarks: Due to limited seats, priority will be given to companies who have participated in the award, and on first-come-first-served basis. Confirmation email will be sent to the successful applicant 1 week before the event.



HKT



le saunda

LENSCRAFTERS

MARKS & SPENCER LONDON



Calvin Klein Jeans

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SHISEIDO

ANTEPRIMA



apm



召喚！ 歷屆得獎者

傑出服務獎



30周年Party

2015.3.25(三) | 3pm-5pm | 尖沙咀梳士巴利道41號YMCA禮堂

PARTY內容率先預告

決戰一分鐘。零售篇 歷屆參賽者、得獎者現場比拼一較高下

給未來的信 化身 *Secret Angel* · 留下鼓勵說話為今屆參賽者打氣

首次登場 《成長。接力》 輯錄逾 30 位 S&C 人物真情分享的 30 周年紀念特刊

2015 傑出服務獎 重點預告

Selfie 大作戰 爭奪最 *CHOK* 靚相寶座

所有出席者有機會參加終極大抽獎！2016 日本考察團預埋你！（名額一位）

To: Hong Kong Retail Management Association
7/F, First Commercial Building
33-35 Leighton Road, Causeway Bay, Hong Kong
Tel: 2179 9409 Fax: 2866 8380 Website: <http://snc.hkrma.org>
E-mail: snc@hkrma.org

Deadline:
10 Mar 2015

SERVICE & COURTESY AWARD –
30th Anniversary Celebration Party (25 Mar 2015)
REPLY FORM

Company : _____
公司名稱 : _____
Contact Person (Mr./Ms.) : _____ Position : _____
聯絡人 (先生/女士) : _____ 職位 : _____
Tel : _____ Fax : _____
電話 : _____ 傳真 : _____
Email : _____
電郵地址 : _____

The following person(s) will attend the captioned workshop 出席者如下:

<u>Name 姓名</u>	<u>Position 職位</u>	<u>E-mail 電郵</u>
(Mr.先生/ Ms.女士)# _____	_____	_____
(Mr.先生/ Ms.女士)# _____	_____	_____
(Mr.先生/ Ms.女士)# _____	_____	_____

#Please delete whichever inappropriate *請刪去不適用者

Past Winners* Please e-mail the photos to snc@hkrma.org with this reply form.

<u>Name 姓名</u> (Mr / Ms.)*	<u>Position 職位</u>	<u>E-mail 電郵</u>	<u>Year of Winning / Category / Level</u>
_____	_____	_____	_____
_____	_____	_____	_____

付款方法 Payment Method

- Cheque Payment 支票 HK\$ _____ (Chq No: _____)
- American Express (AE) Card Payment (all information MUST be completed):
Card Member Name: _____ Card Number: _____
Card Expiry Date: _____ Amount Due: HK\$ _____
- Card Member Signature: _____

If a receipt is required, please complete the section below. 如需收據，請填妥以下資料

Name 姓名: _____
Address 地址: _____